

CONTACT:
Barb Robinette
Coventry
barobinette@cvty.com
858-547-2528

Texas workers' compensation system recognizes better outcomes through health care networks supported by Coventry

DOWNERS GROVE, IL (November 23, 2016)—In a recently released report by the Texas Department of Insurance (TDI) workers' compensation claims treated within the Coventry Health Care Network (HCN) performed better and cost less than out-of-network claims.

Directed by legislature passed in 2005, the Texas Department of Insurance (TDI) has released its annual [Workers' Compensation Network Report Card](#) results. In the report, medical cost and utilization measures were calculated for 16 networks, including the Coventry HCN, First Health HCN and five other custom HCNs where the network is supported by Coventry.

According to the report, since the implementation of HCNs in Texas, overall average medical cost per workers' comp claim was reduced at both six and eighteen months for injured workers treated in-network versus those treated out of network. Medical cost for non-network claims continued to rise.

HCNs also outperformed non-networks in providing better results for costs of physical medicine modalities, costs of diagnostic testing, access to and satisfaction with care, higher physical and mental functioning scores, higher return-to-work rates, and overall health outcomes. Additionally, TDI found that injured workers' utilizing in-network professional and pharmacy services reduced the utilization of hospital services.

"These findings further validate the benefits of HCNs for injured workers" said Kate Farley-Agee, vice president of network products at Coventry. "The report attributes the findings to early claim intervention, and with 47% of newly injured workers now being treated through the HCN, we expect to see continued improvements in Texas."

About Coventry

[Coventry](#) offers workers' compensation, auto and disability care- and cost-management solutions for employers, insurance carriers and third-party administrators. With roots in both clinical and network services, Coventry leverages more than 30 years of industry experience, knowledge and data analytics.

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