



Workers' Comp

# Telephonic Case Manager Coordinates Early Return to Work

MIN READ



## Problem

20-year-old Paper Machine Operator with knee injury and significant pre-existing surgeries impacting recovery. Case was referred to TCM to assist with coordinating care for current injury, identification and implementation of treatment plan with focus on timely return to work.



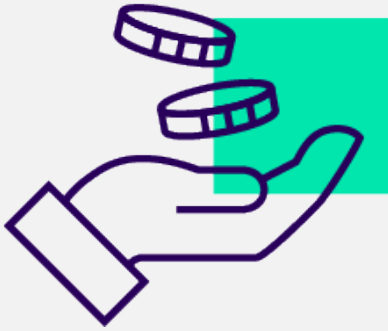
## Solution

TCM obtained and provided detailed medical information with injury specific questions to in-network orthopedist to ensure clear sight to current injury. TCM advocated for quick recovery and compliance with post operative care. TCM's oversight culminated in full duty release 21 weeks ahead of ODG guidelines.



## Outcome

Decreased lost time with early intervention and timely coordination of care, resulting in indemnity savings of \$18,627 and medical savings \$944.



**Total Estimated Savings \$19,571**



**RTW 5 months faster** than ODG Guidelines

**105 Business Days Saved**

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