

Workers' Comp

Reliable Transportation

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Reliable transportation means better injured worker outcomes

Those who are recovering from a workplace injury might face difficulty getting around for a brief recovery window or perhaps for much longer. Without timely and reliable transportation, those in need of medical care can miss appointments. This can jeopardize the pace of their recoveries and add up to poorer health outcomes.

That's why it's essential for injured workers to have access to a network of safe and effective reliable transportation options.

Consider what might happen if an injured worker confined to a wheelchair, for example, were forced to arrange her own ride to the doctor's office or transportation to work during a period of transitional duty. Would a private driver's car have adequate trunk space to safely store the wheelchair without damaging it? Would the driver know how to collapse the wheelchair for storage or how to assist the passenger?

The concerns extend beyond the need to safely stow durable medical equipment such as walkers and wheelchairs or even how to safely help riders. The drivers must also consider the often-unique needs of injured workers. Maybe someone needs a bit more time to get down to the street from an apartment. Or perhaps a person seemingly able-bodied requires a bit of assistance to lift a bag into a vehicle. These scenarios might fall outside what a taxi driver or a gig worker for a ride-hailing company might expect to handle. But for a driver experienced in getting injured workers to and from where they need to go, this is familiar territory.

At Apricus, on an average day, we arrange more than 100 rides for injured workers. These trips are typically for appointments such as doctor visits relating to the injury. But other times, an injured worker might require transportation to and from work during a recovery period. Or perhaps it's to run an essential errand such as going to the grocery store or to the pharmacy.

To meet injured workers' needs, we vet our vendor partners and work with them to be sure they understand the various considerations that might arise when helping injured workers get from point A to point B.

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