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Unlocking the DME “Black Box”

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In science and computing, a black box is defined as a device, process or system, whose inputs and outputs are known, but whose internal workings are often not well understood.

According to this definition, Durable Medical Equipment (DME) has traditionally operated as a black box of sorts for claims adjusters in the workers' compensation space—and with justified reason.

As a specialized area, DME's inner workings are complex. There is a wide range of equipment. Within each category, there's a significant number of products that vary in nuanced ways, with many products offering slightly different functions.

In our white paper, *Unlocking the DME “Black Box,”* we'll break this process down and cover what you need to know to make the best decisions for your injured employees and your workers' comp program.

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