



image not found or type unknown



[Auto Casualty](#), [Workers' Comp](#)

# The Regulatory Rollercoaster: A High-Stakes Game of Collaboration and Adaptability

August 2, 2024

3 MIN READ

[Author profile image](#)

**[Michele Hibbert](#)**

**SVP of Regulatory Compliance Management**

As the workers' compensation and auto industry braces itself for the regulatory changes sweeping across Michigan, Florida and California, one thing is clear—collaboration, adaptability and a keen eye for detail will be the keys to succeeding at this high-stakes game.

## **Collaboration: The Lifeblood of Success**

Ambiguity of rule and law language can make navigating regulations daunting. However, the industry is determined to rise to the occasion. In the face of regulatory uncertainty, collaboration among solution providers and customers has become the lifeblood of the industry's success. That is why Enlyte's [Regulatory Compliance and Government Affairs](#) Team is proactively working hand-in-hand with our customers to share valuable insights and support strategies in the face of the coming complexities.

In addition, we are collaborating with a variety of industry partners to pool resources and expertise in order to gain representative perspectives from all stakeholders as we work to find creative solutions to implement consistent and compliant practices.

By aligning our effort with our clients' unique needs, we are better equipped to tackle the ambiguity head-on and deliver high-quality solutions that meet the dynamic needs of your workers' comp and auto casualty programs.

## **Adaptability: The Key to Navigating Uncharted Waters**

As regulations continue to change in real-time, the ability to shift and adapt has become essential. Whether it is implementing tiered dispensing fees in California, addressing the complexities of emergency service reimbursement in Florida, or deciphering the legal precedents set by Michigan's no-fault reform, the solution

requires providers to be prepared to adapt on the fly. By embracing a culture of flexibility and innovation, Enlyte helps you navigate these uncharted waters with confidence and agility.

### **Determination: The Relentless Pursuit of Clarity**

While lack of guidance and definition in compliance can be frustrating, Enlyte is refusing to back down. Together with our business and industry partners, we are relentlessly pursuing clarity, engaging with state authorities, building solid relationships, and leveraging industry connections to get the answers needed for our customers.

This unwavering determination is paying off, as seen in the Division of Workers' Compensation's (DWC) willingness to incorporate stakeholder feedback in California's pharmacy fee schedule changes. By continuing to advocate for clear and consistent policies, we are helping to shape the regulatory changes that account for the needs of all stakeholders. Enlyte also provides subject matter expertise to assist in clarification based on our global experience in understanding payment rules.

### **The Regulatory Rollercoaster: A Test of Resilience**

The regulatory rollercoaster in Michigan, Florida and California may be a thrilling ride, but it is not for the faint of heart. Payers must brace for the twists and turns and be ready to adapt and collaborate at every point. With a keen eye to detail and a willingness to embrace the challenge, Enlyte helps our customers move through these uncharted waters and emerge stronger than ever. The regulatory rollercoaster may be a test of resilience, but it is also an opportunity to redefine the future of managed care delivery.

Buckle up—while the ride is just beginning, together we are ready to take it on with the unwavering spirit of collaboration, adaptability and a relentless pursuit of clarity.



©2022 Enlyte Group, LLC.

mitchell | genex | coventry