



[Auto Casualty](#)

# Premiums Written: Q4 2019 Casualty Must Read Round-Up

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[Shahin Hatamian](#)

Each quarter, I round up and highlight some of my favorite articles written by Mitchell experts and let you know where we have been published outside of our mPower thought leadership website. This quarter, I'm excited to highlight an article from Rebecca Morgan, senior director of product management at Mitchell, which was published on WorkCompWire. Below I've included a link to the article and a list of my other favorite articles and casualty must-reads from this quarter!

## [Rebecca Morgan: Five Inevitable Technologies That Will Transform the Claims Process](#)

By Rebecca Morgan

In this article, Rebecca highlights five technologies that she thinks will have a transformative effect on the workers' compensation claims process in the future.

Appeared on [WorkCompWire.com](#):

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## [Viewpoint: The Power of an Optimized Workflow for Claims Adjusters](#)

By Shahin Hatamian

In this article, I shared three tips for how claims organizations can look at optimizing their workflows through automation and other methods.

Appeared on [ClaimsJournal.com](#):

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## Mitchell Recognized with DoxTek Excellence in Training Award

By DoxTek

Mitchell was recently honored by its partner DoxTek with an award for excellence in training and certifications at its conference Connexion 2019.

Appeared on [DoxTek.com](#):

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